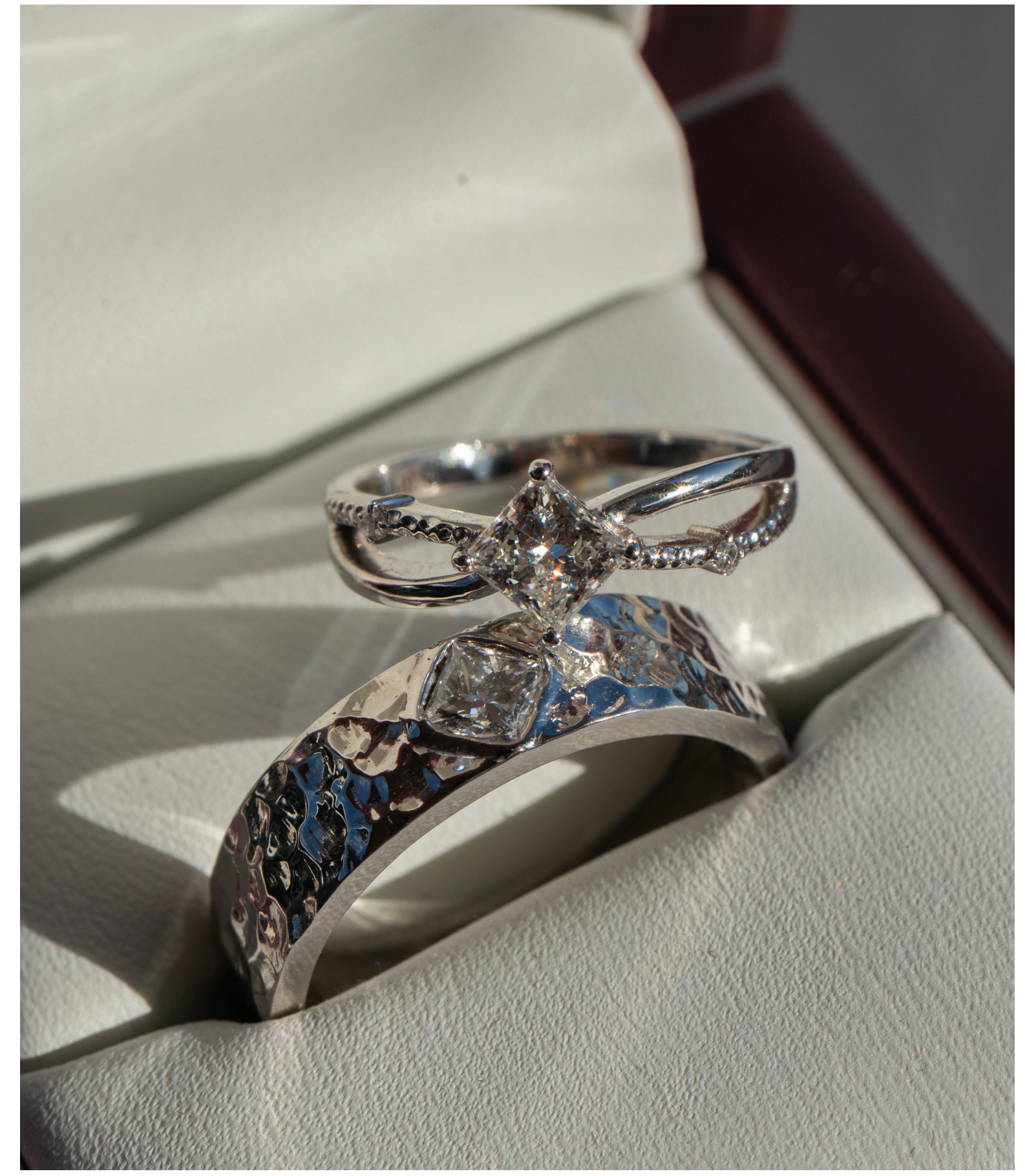


CUSTOM ORDER TERMS & CONDITIONS - CLIENTS

By paying this invoice, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined herein.



1. Design Service Fee:

There is a non-refundable fee of \$250 for design services.

2. Appointment Confirmation:

Paying this invoice secures your appointment and ensures all necessary materials are prepared. Once this invoice is paid, you are not allowed to cancel. Paying this invoice binds you to the terms on this sheet.

3. Sketches and Materials:

I will provide 4-6 sketches and other necessary materials for your design consultation.

4. Revision Process:

After reviewing the sketches, I'll make a final revision based on your feedback to finalize the design vision. If additional revisions are needed or complete design change a \$50 fee will be applied per revision.

5. Price Quote:

Once the design/sketch is 100% approved, I will provide a detailed price quote.

**Please note prices quoted are an estimate and is subject to change based on the final design approved by the client.*

6. Design Cost:

Your first 50% invoice will be half of the estimated price and your final invoice will be calculated once the design is completed and we can accurately calculate labor and materials used.

7. Payment Schedule:

Upon approval of the design and estimate, a 50% invoice will be sent. This secures gemstone sourcing and confirms your production slot. Payment needs to be made within 48 hours of receipt to avoid price fluctuations of raw materials and or potential loss in the design schedule.

8. Gemstone Approval:

Upon payment of the 50% invoice, you will be presented with gemstones visually and/or digitally for approval.

9. Production:

Once the first 50% invoice is paid and the gemstones are approved, production of your design will begin. We will make a digital CAD for you to review before we work on the design so you can see the lifelike rendering with your gemstones & final design.

**CAD cannot be completed until the gemstones are sourced and paid for as we need the size of the stone to complete the rendering.*

10. Final Approval and Payment:

After completion, high-definition photos and videos of your design will be sent for your approval. Upon approval, the final 50% invoice will be issued before shipment.

Important Information To Note:

Potential Overages:

Custom orders may incur a 6-10% overage charge for unforeseen materials and labor costs, which may be reflected in the final invoice.

Cancellation and Changes:

Custom designs cannot be canceled or altered once the process begins. Changes can be accommodated with an additional fee.

If payment for any invoice is made more than 48 hours after receipt, the invoice is subject to price fluctuations and potential delays in our design schedule.


Gabriella Gordillo
CEO Human Design Hawaii